



SUSTAINABILITY REPORT 2025



www.galerihotel.com

For a sustainable world;

- We attach great importance to the evaluation, resolution, and feedback of suggestions and complaints received from our guests, employees, and other stakeholders.
- In line with our sustainability approach, we provide training to raise awareness among our employees and contribute to their development, ensuring their active participation at every stage.
- We comply with all laws and regulations in all our activities.

OUR ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT POLICY

- Within the framework of legal regulations, we evaluate the environmental impact and scope of our activities and take actions to minimize our impact.
- We conduct assessments during the purchasing stage to reduce waste at its source.
- We separate our waste effectively according to its groups and hazard classifications.
- We deliver our waste to licensed companies appropriate to its category and aim to reduce the overall amount of waste.
- We use hazardous materials and chemicals only when necessary and in the required amounts.
- We provide training to our staff on waste separation, zero waste, and similar topics, and organize activities to raise awareness among our guests.
- We carry out the necessary infrastructure work for the efficient use of our natural resources and aim to reduce consumption through regular monitoring



OUR PURCHASING POLICY

- We contribute to environmental protection by preferring materials with 'recyclable' and 'eco-friendly' labels for our hotel.
- By sourcing products and materials from local suppliers, we support the regional economy and aim to reduce our carbon footprint.
- We monitor the proportion of our local suppliers and aim to continuously increase it.

OUR EMPLOYMENT POLICY

- We contribute to regional development by employing local people.
- It is our principle to provide our employees with a fair and peaceful working environment, where no discrimination occurs and equal opportunities are ensured.
- We listen to our employees and implement a communication model where ideas can be freely expressed, solutions are prioritized, and dialogue is encouraged.



OUR CULTURAL AWARENESS POLICY

- We organize promotions and events to enable our guests to access the natural and cultural heritage, as well as local products and services in our region.
- We ensure the preservation of local culture, traditions, and customs, and do not permit discriminatory activities based on opinion, ethnicity, belief, or vulnerable groups.
- We support the protection of historical and archaeological artifacts.
- Within the scope of our activities, we hold consultations and maintain open communication channels to consider local characteristics, sensitivities, and the needs of the local community.
- Together with the local community, we engage in initiatives to assist each other, protect historical and cultural assets, and support the preservation of the natural environment.
- We assist all stakeholders in promoting the region's cuisine, activities, culture, and traditions (including religious-cultural sites, natural riches, biodiversity, etc.), provide training to our staff, and offer information to our guests.
- We develop and support social projects that contribute to the social and economic development of the community and local stakeholders, and that support local employment.



OUR HUMAN RIGHTS POLICY

- We respect each other's opinions and encourage open communication.
- In all our processes, we adopt an approach that is transparent, fair, inclusive of employee participation, and provides equal opportunities.
- We stand against all forms of discrimination based on gender, language, race, age, socio-economic status, education level, ethnic origin, religious belief, or any other differences.

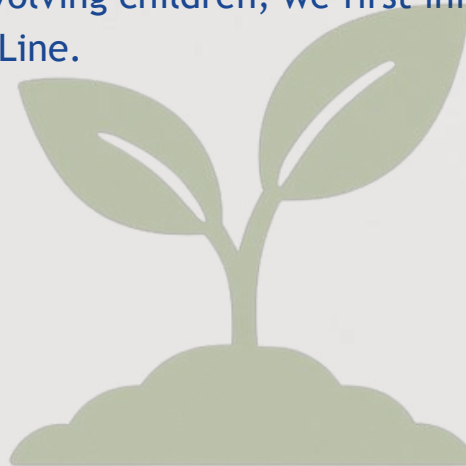
OUR ACCESSIBILITY POLICY

- We plan and conduct our activities to ensure that individuals with special needs (persons with disabilities, children, etc.) have equal and easy access to our products and services.
- The safety of our guests and employees who require special protection is our top priority. In this context, we create an environment where they can feel safe, easily communicate their issues, and find solutions.
- Within the framework of our sustainability management system, we regularly monitor, measure, and evaluate our practices and targets, and plan and implement corrective actions when necessary.
- We prioritize accessibility, health, and safety standards for all our guests, employees, and visitors with physical sensitivities, special needs, or challenges, and organize our holiday and working areas in accordance with these standards.



OUR CHILDREN'S RIGHTS POLICY

- No child labor is employed in our hotel, and we expect the same sensitivity from all our business partners.
- Within the facility, we provide environments and opportunities that contribute to the development of children, where they can freely express their thoughts, desires, and emotions, and feel safe and comfortable.
- We prioritize service in presentation areas for children.
- We provide awareness training to our staff on children's rights and child abuse.
- We aim to raise awareness of parents regarding their attitudes and behaviors toward their children, including signs of physical, verbal, psychological abuse, or neglect.
- We ensure that children participating in activities are under adult supervision.
- In areas where children are entrusted to our care (e.g., mini club), we keep a close watch on them and return them safely to their parents.
- We support projects aimed at protecting children's rights.
- If we witness any suspicious behavior involving children, we first inform hotel management and, when necessary, seek assistance from the Social Support Line.



OUR EMPLOYMENT, WOMEN'S RIGHTS, AND EQUALITY POLICY

- We ensure the health, safety, and well-being of all our employees, regardless of gender.
- We support women's participation in the workforce across all departments and provide equal opportunities.
- We operate under a 'equal pay for equal work' policy without gender discrimination.
- We contribute to regional development by employing local people.
- We provide the necessary environment to ensure equal access to career opportunities.
- We offer a working environment that supports work-life balance.
- We provide equal opportunities for women to hold managerial positions.
- We do not allow women to be subjected to any form of abuse, harassment, discrimination, suppression, coercion, or defamation.
- We have diversified communication channels to ensure that all employees can freely express themselves (complaint web channel / complaint box / guide manager), and, when necessary, the Social Support Line of the Ministry of Family and Social Policies is available.
- We regularly provide training to all our employees on appropriate behavior toward specially protected groups (women, children, disabled persons, interns, minorities, etc.).
- We inform and involve our stakeholders in all matters stated in our policies.



OUR SUSTAINABILITY MESSAGE;

As the GALERI RESORT HOTEL family, we need your support to transfer our resources to future generations and to use them in the most efficient way.

We are aware of our responsibility to nature, the environment, and humanity. We invite our guests, employees, suppliers, and all stakeholders to act with sensitivity.



GENERAL INFORMATION

Regarding the use of private vehicles, we inform our guests about the importance of public transportation. Visual guides showing how to reach the nearest bus stop are available in our lobby area.

We value our guests' suggestions and complaints regarding sustainability.

To support local investments, products such as olive oil, strawberries, watermelon, oranges, and grapes produced in their own gardens are purchased by our facility. In this way, we support our local farmers.

The landscaping of our facility mainly consists of plants native to our region (pomegranate, banana, mandarin, grapefruit, avocado, olive, etc.), and through the QR codes placed on the plants, our guests can access information about them whenever they wish.



OUR INTERNATIONAL STANDARDS

As Galeri Resort Hotel, our quality-focused management approach aims to continuously improve our service quality and maximize guest satisfaction. We work to raise environmental awareness, use natural resources efficiently, and protect wildlife. Ensuring the safety of our guests and employees, offering products in line with food safety principles, and maintaining the highest hygiene standards are our fundamental priorities.



In our hotel, the ISO 22000 Food Safety Management System and ISO 9001 Quality Management System standards are successfully implemented. These systems demonstrate that we maintain high standards in quality, safety, environmental awareness, and guest satisfaction.

To contribute to reducing carbon emissions and supporting the development of the regional economy, we prioritize suppliers from the Manavgat and Alanya regions in our selection process.

100% of our suppliers are from the Manavgat and Alanya regions. Our carbon footprint for 2024 is 7.0 kgCO₂e

To reduce our carbon footprint, we inform our stakeholders about the importance of sustainability.



We participate in employment fairs organized in our region. In this way, we prioritize employing individuals who reside in our region.

On average, 47% of our total employees in 2024 are personnel residing in our region



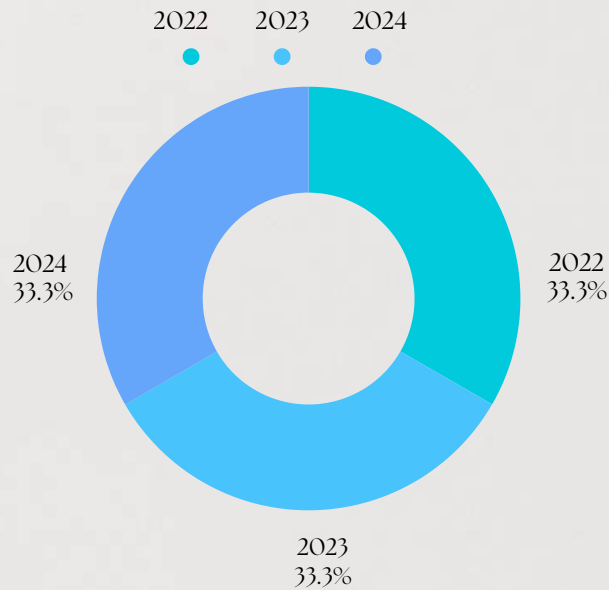
MOTIVATION FOR OUR EMPLOYEES

- Special events are organized to motivate our employees.

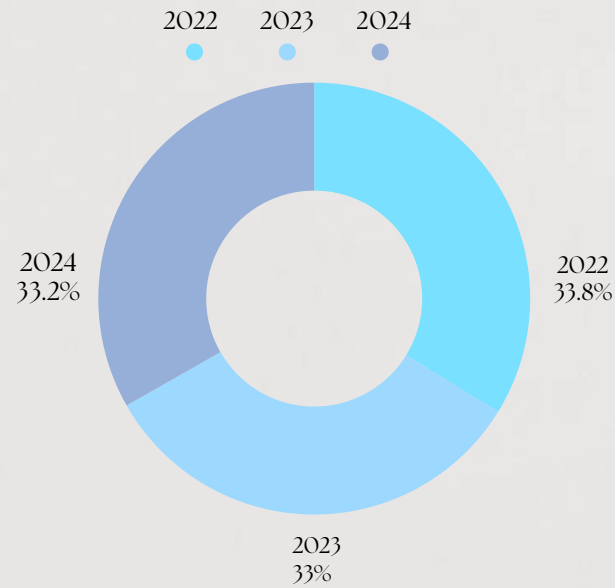


Our graphs regarding employee ratios over the years;

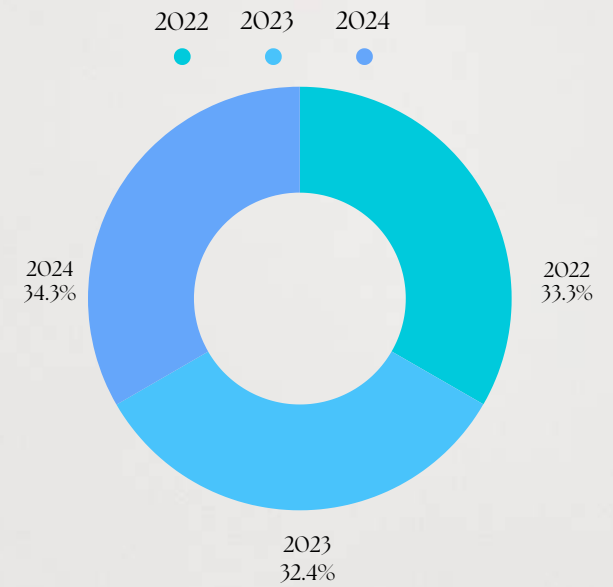
Our local staff ratio for the years 2022, 2023, and 2024



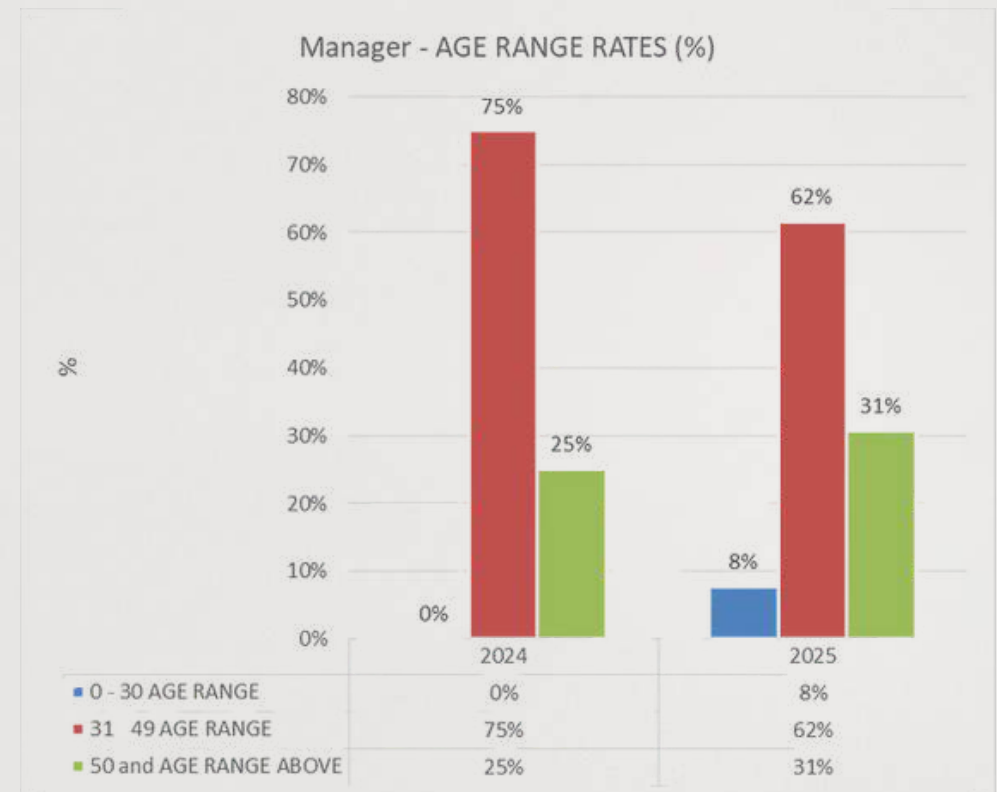
Our local manager ratio for the years 2022, 2023, and 2024



Our female employee ratio for the years 2022, 2023, and 2024



Our graphs of employee ratios over the years;



Percentage distribution of employee age ranges for the years 2024 and 2025



During the 2023-2024 winter season, our staff accommodation was renovated, and all rooms were designed for two- and three-person capacity

During the 2023-2024 winter season, all our staff areas, including the staff dining hall, were renovated



DATA REGARDING OUR EMPLOYEES

For the 2025 season, informational boards were prepared to raise awareness among our staff.



During the 2025 season, various training sessions were organized for facility employees and local tradespeople.



OUR ENVIRONMENTALLY RESPONSIBLE PROCUREMENT ACTIVITIES

- Postmix beverages are offered in our restaurants and bars

- An automatic dosing system is used to ensure that chemical consumption remains at an optimal level.

- In our buffets and picnic products, reductions have been made (e.g., bulk honey, chocolate, etc.)

- In floor cleaning and pool conditioning, an automatic dosing system is used to reduce chemical usage and waste

- Dispensers are used in guest room sinks and showers, as well as in public areas and staff restrooms.

- An ozone device is used in the disinfection process of fruits and vegetables to reduce chemical consumption

- An automatic dosing system is used to ensure that chemical consumption remains at an optimal level.





Main Dishwasher
Dosing System



Bar Dishwasher Dosing
System



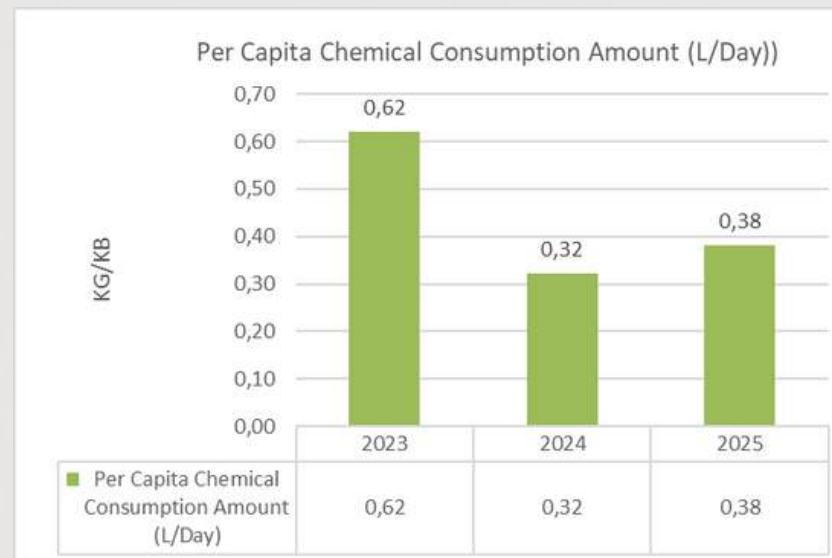
Laundry Dosing
System



Housekeeping Dosing
System



Ozone System



Our Per Capita Chemical Consumption
Over the Years

Our waste is separated according to its type.

Waste disposal is carried out by our licensed contracted company.

One of our annual targets is to reduce packaging waste.

We provide training on waste separation to our employees to raise environmental awareness.



- We create awareness among our guests by recording the daily waste amounts generated in our facility on a board located next to the pool.

In 2024, to reduce waste, water dispensers were introduced in the general and staff areas of our facility.

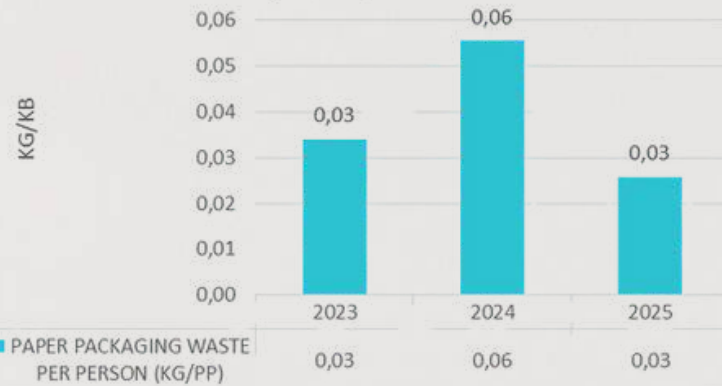


- Our informational signs in guest and staff areas highlight our sustainability practices



We track and quantify the recyclable waste generated in our facility over the years

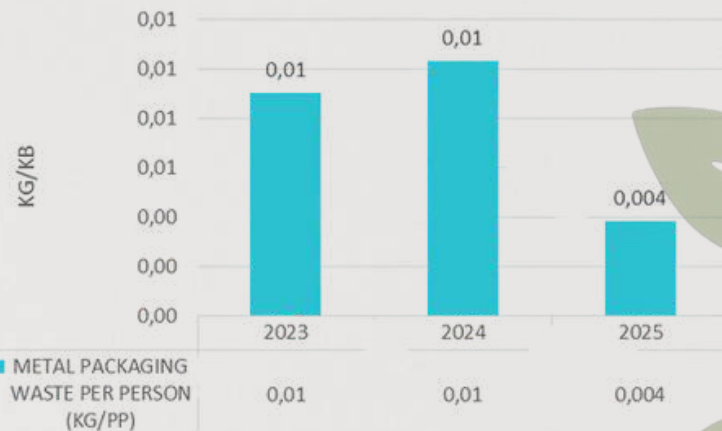
PAPER PACKAGING WASTE PER PERSON
(KG/PP)



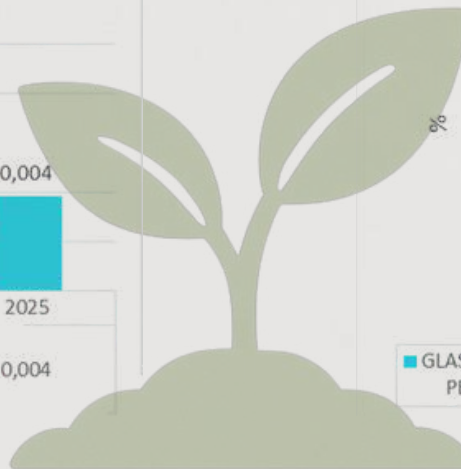
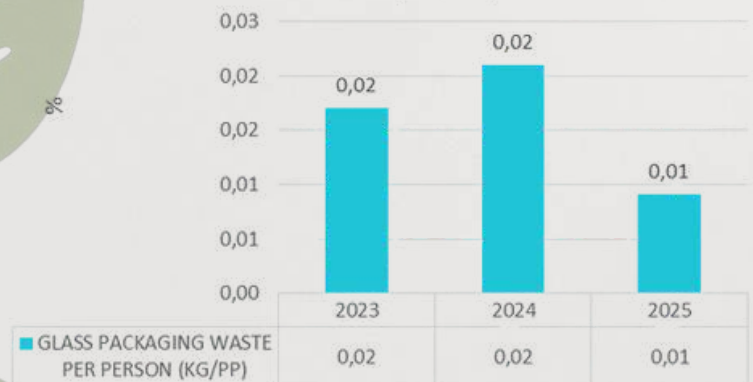
ГОДОВОЕ ПОТРЕБЛЕНИЕ ПЛАСТИКОВЫХ ОТХОДОВ НА
ОДНОГО ЧЕЛОВЕКА (КГ)



METAL PACKAGING WASTE PER PERSON (KG/PP)



GLASS PACKAGING WASTE PER PERSON
(KG/PP)



We meet the feeding needs of our cats together with our guests and staff.
Additionally, we have cat houses for our cats.

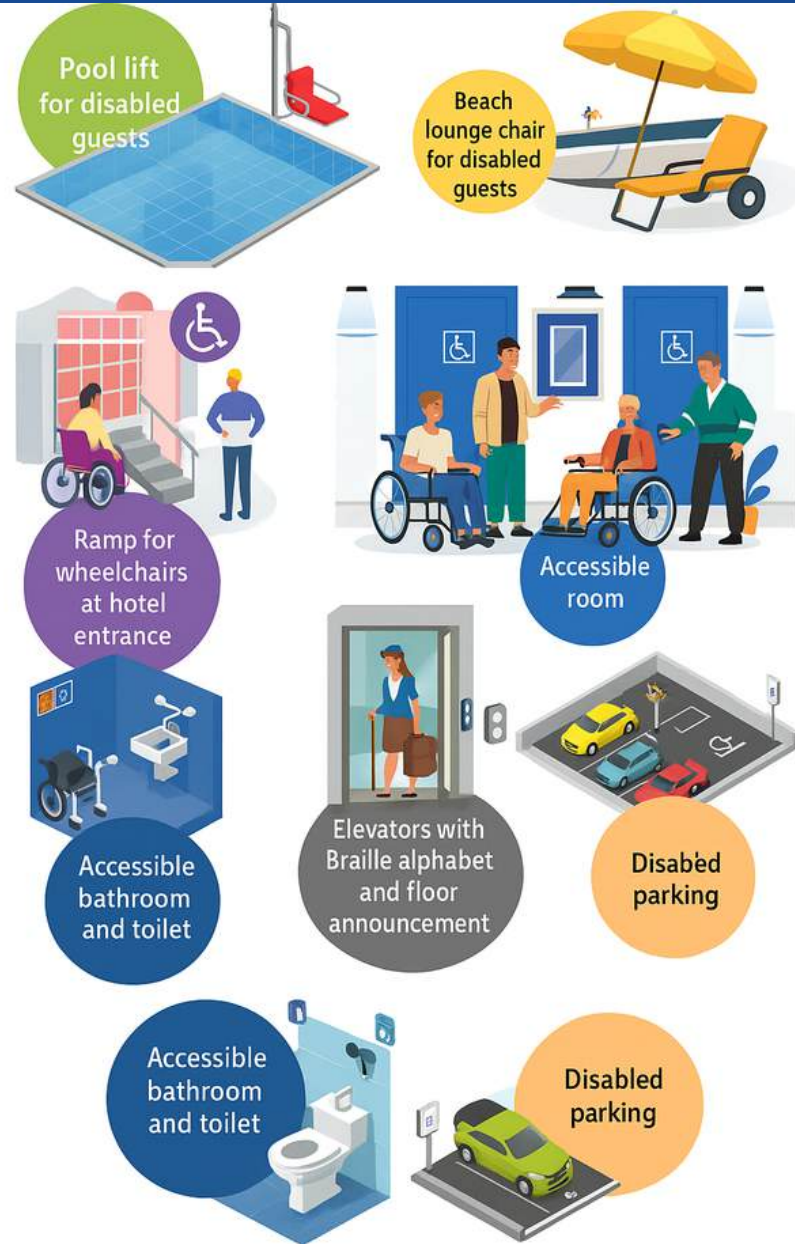


We receive support from a veterinarian for the medical needs of our cats.



- Mini club activities are organized where our children can spend time safely and have fun.
- A special buffet for children is set up in our buffet area.







- With our Turkish Night, we aim both to entertain and to share our culture.





With our Turkish Night, we aim both to entertain and to share our culture. During these nights, local stories are also presented alongside regional performances.





In our facility, traditional gözleme is offered to our guests to showcase Turkish culture.





With our Turkish Night, we aim to both entertain and share our culture.





The services provided in our Turkish Bath, which all our guests can enjoy, reflect our culture (e.g., kese, foam, etc.).



- Local Products Sold
Within Our Hotel

- Clothing Made from Turkish
Cotton Available in Our Hotel



ANTALYA: CULTURE, HERITAGE, AND VALUES



ANTALYA CULTURE, HERITAGE AND VALUES

History

During the Hellenistic period, King Attalos II of Pergamon (159-138 BC) told his soldiers "Go and find me heaven on earth". Attalos II, who liked the place shown by his soldiers, had a port city built here, taking into account the strategic importance of the region, and the city was named "Ataleia" in honor of its founder Attalos. Ataleia means "Home of Attalos".

Antalya and its surroundings have the legacy of both lifestyles that have been filtering through the centuries. When the Turks first came here, they immediately adapted to the settled order and established villages, towns and cities. A part of the population, on the other hand, continued to live a nomadic life as they did before the Turks came to Anatolia.

They raised animals such as camels and sheep and made a living by exchanging or selling their products with the products of the settled people. They produced meat, milk and oil, and wove hair tents and natural root dyed rugs. There were even those who planted grains and vegetables in narrow areas in the winter quarters. There were even large groups of nomads (tribes, clans) who raised horses for the Ottoman army.

Natural Beauties

Manavgat Waterfall It is located in the Manavgat district of Antalya. In the waterfall, which has a magnificent view of nature, various nature sports such as rafting and canoeing can be done in certain stages of the river, which allows you to experience adventure in nature landscapes.



Saklikent Canyon Saklikent Canyon, located between the borders of Antalya and Fethiye, has a total length of 18 kilometers. If you want to plan a trip intertwined with nature, you can have a very pleasant time in Saklikent Canyon. You can also see the forested areas formed by red pine cedar and larch trees.



GM.FR.07 REV.00/01.05.2023

Our official website provides information about natural and cultural sites. Additionally, the informational content includes topics such as our National Anthem, protected plant and animal species, and the rules to be followed at historical sites. To encourage our guests to be aware of our sustainability efforts and to contribute to these initiatives, an environmental board is displayed in the lobby area.

ANTALYA: CULTURE, HERITAGE, AND VALUES



Maps showcasing the culture and natural beauty of Antalya are available both inside the facility and at the entrance.

🇹🇷 Sürdürülebilir Politika ve Rapor Hakkında Bilgi Edinmek İçin Lütfen QR Kodu Okutunuz.

🇬🇧 To Learn More About the Sustainability Policy and Report, Please Scan the QR Code.



🇩🇪 Um mehr über die Nachhaltigkeitspolitik und den Bericht zu erfahren, scannen Sie bitte den QR-Code.

🇷🇺 Чтобы узнать больше о Политике устойчивого развития и Отчёте, пожалуйста, отсканируйте QR-код.



🇹🇷 Sürdürülebilir Bir Dünya İçin Size İhtiyacımız Var;

Gıda israfını önlemek için ihtiyacınız kadarını alınız.

Su ve enerji tasarrufuna destek olmak için, temizlik hizmetini yalnızca gerektiğinde talep ediniz.

Geri dönüşüme katkı sağlamak için atıkların türlerine göre ayırınız.

Su tasarrufuna destek olmak için, ihtiyaç olmadığında musluğu kapatınız, duş süresini kısaltınız ve gereksiz sifon kullanımından kaçınız.

Elektrik tasarrufuna destek olmak için elektronik cihazları yalnızca gerektiğinde kullanınız.

Koruma altındaki bitki ve hayvan türlerinden yapılan hediyelik eşyaları lütfen satın almayınız.

Güneş kremi ve sinek kovucuları yalnızca ihtiyacınıza kadar kullanınız; lütfen fazla kullanmaktan kaçınız.

🇬🇧 We Need You For A Sustainable World

Take only as much as you need to prevent food waste.

To support water and energy conservation, please request housekeeping services only when necessary.

Separate waste according to type to support recycling.

To support water conservation, please turn off the tap when not needed, shorten your shower time, and avoid unnecessary use of the toilet flush.

To support electricity conservation, use electronic devices only when necessary.

Please do not buy souvenirs made from protected plant and animal species.

Use sunscreen and insect repellent only as much as you need; please avoid overuse.

🇩🇪 Für eine nachhaltige Welt brauchen wir Sie.

Nehmen Sie nur so viel, wie Sie brauchen, um Lebensmittelverschwendung zu vermeiden.

Bitte fordern Sie den Reinigungsservice nur bei Bedarf an, um Wasser- und Energieeinsparung zu unterstützen.

Trennen Sie Abfälle nach Art, um das Recycling zu unterstützen.

Zur Unterstützung der Wassereinsparung schließen Sie bitte den Wasserhahn, wenn er nicht benötigt wird, verkürzen Sie Ihre Duschzeit und vermeiden Sie unnötiges Spülen der Toilette.

Zur Unterstützung der Stromeinsparung nutzen Sie elektronische Geräte nur bei Bedarf.

Bitte kaufen Sie keine Souvenirs aus geschützten Pflanzen- und Tierarten.

Verwenden Sie Sonnencreme und Insektenschutzmittel nur nach Bedarf, bitte vermeiden Sie Übergebrauch.

🇷🇺 Для продления жизни на земле необходимо ваше участие

Берите только столько, сколько вам нужно, чтобы избежать пищевых отходов.

Для сохранения воды и энергии, пожалуйста, заказывайте уборку только при необходимости.

Сортируйте отходы по типу для содействия переработке.

Для экономии воды, пожалуйста, закрывайте кран, когда он не нужен, сокращайте время душа и избегайте ненужного смыва в туалете.

Для экономии электроэнергии используйте электронные устройства только по необходимости.

Пожалуйста, не покупайте сувениры из охраняемых видов растений.

Используйте солнцезащитный крем и репелленты от насекомых только в необходимом количестве; пожалуйста, избегайте чрезмерного использования.




Informative content is provided on our information channels to encourage our guests to be aware of our sustainability efforts and to contribute to these initiatives.

Our Guest Satisfaction Rates Over the Years;



Our Mini Club World Environment Day Event:
At our hotel, we organize various creative activities using recycled materials for our child guests to instill awareness of environmental sustainability.



**OUR ELECTRICITY SAVING
PRACTICES**



- All our exterior lighting uses a timer system.
- Our electrical panels and elevators are equipped with inverter systems. Hot water is heated using solar energy and fast boilers (3 units * 1 ton) with a plate heat exchanger for return water.
- Our air conditioners have been upgraded to A++ class units from Daikin, Airfel, Dayluxe, and Beko.
- If the indoor or outdoor temperature exceeds 30°C, the heating function of our air conditioners does not activate.

OUR ELECTRICITY SAVING
PRACTICES



- LED bulbs are used throughout the hotel lighting, except for restaurant wall sconces, lobby ceiling spots and wall sconces, part of the kitchen cold rooms, the entire meeting hall, all fitness area lighting except spotlights, the entire annex building, 100 rooms in the main building, all floor corridors, the entire market-jewelry area, and the relaxation area of the hammam.
- Sensor-operated lighting is installed on all fire escape stairs, staff corridors, the 5th and 6th floor corridors of Block B, and all guest restrooms.

OUR ELECTRICITY SAVING PRACTICES



- Our air conditioners have been upgraded to A++ class units from Daikin, Airfel, Dayluxe, and Beko.
- All rooms are equipped with occupancy sensors, so even if the card is inserted, the air conditioners automatically turn off when no movement is detected in the room.
- The motors for the water slide pool, osmosis system, water treatment lift system, and the transfer motors in the boiler room have been replaced with A++ efficiency units.

OUR ELECTRICITY SAVING PRACTICES



- The old cold room motors have been replaced with A++ efficiency systems.
- Thick and dark curtains are kept closed or open according to the season in vacant rooms to prevent energy loss.
- Air curtains are installed at the entrances of our restaurant to minimize heat loss.
- Solar energy is utilized to heat water, thereby achieving energy savings.

Our Per Capita Electricity Consumption Data Over the Years



● PER CAPITA ELECTRICITY CONSUMPTION



OUR RENEWABLE ENERGY INITIATIVES

Our solar power plant installation with a capacity of 1,348 kWp on an area of 19,814 m² in the Şarkikaraağaç district of Isparta has been completed and is now operational

OTELİMİZİN TÜM ELEKTRİK İHTİYACINI KENDİ GÜNEŞ ENERJİ SANTRALİMİZDEN KARŞILIYORUZ.

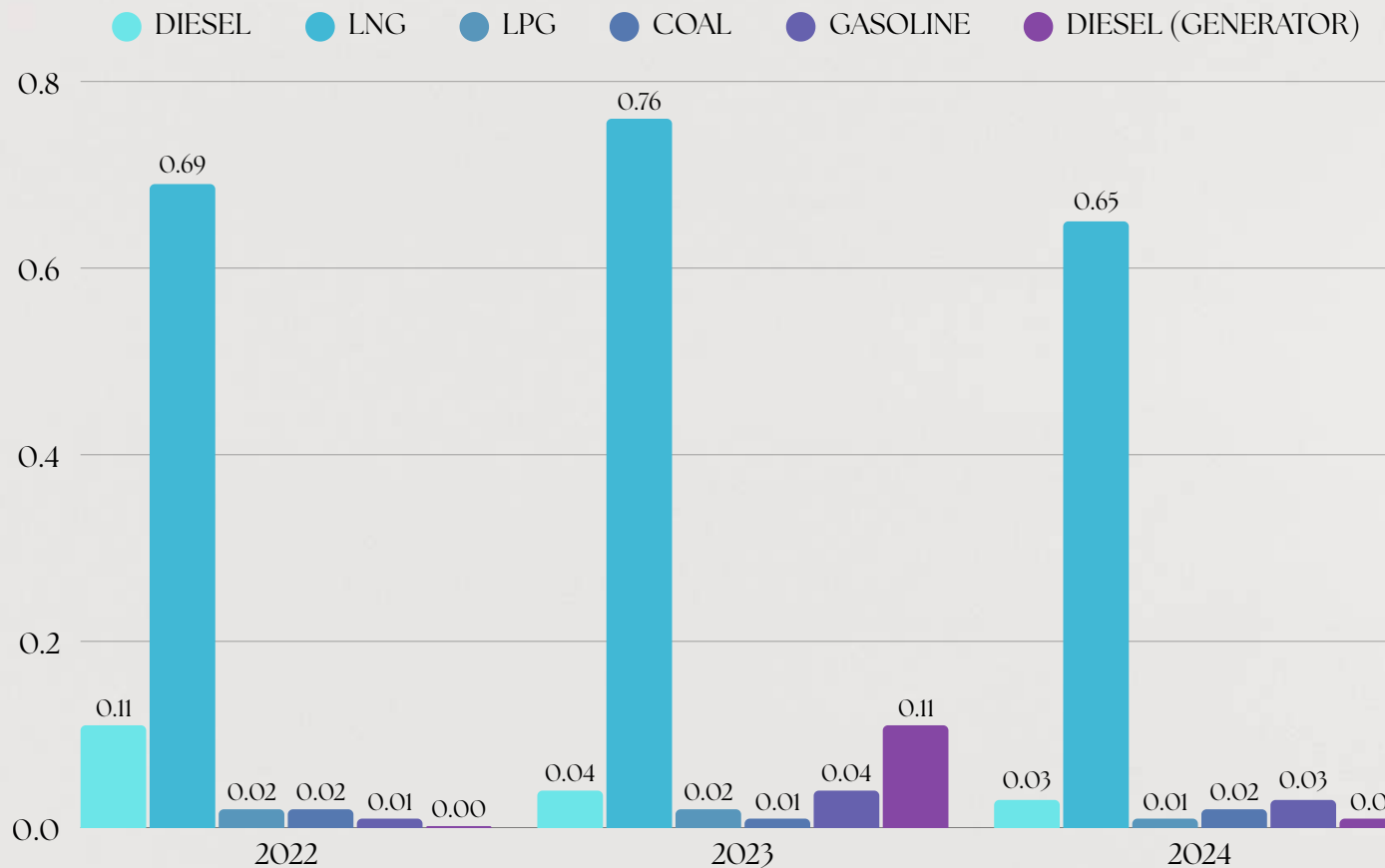
WE MEET ALL OF OUR HOTEL'S ELECTRICITY NEEDS FROM OUR OWN SOLAR POWER PLANT.

WIR DECKEN DEN GESAMTEN STROMBEDARF UNSERES HOTELS MIT
UNSERER EIGENEN SOLARANLAGE.

ВСЮ ПОТРЕБНОСТЬ НАШЕГО ОТЕЛЯ В ЭЛЕКТРОЭНЕРГИИ МЫ ОБЕСПЕЧИВАЕМ ЗА СЧЁТ
СОБСТВЕННОЙ СОЛНЕЧНОЙ ЭЛЕКТРОСТАНЦИИ.



Per Capita Energy Consumption



We monitor the consumption data of all types of energy used in our facility.

Our Water Risk Map

İsim	Giriş adresi	Adresi eşleştiri	Enlem	Boylam	Büyük Havza	Küçük Havza	Akifer	Ülke	Vilayet	Genel Su Riski
Okurcalar, Mersin - Antalya Yolu, 07415	Okurcalar, Mersin - Antalya Yolu, 07415	-	36.6516119	31.6825221	Akdeniz, Doğu Yakası	Göksu Nehri	-	Türkiye	antalya	Yüksek (3-4)
AlanyaAntalya, Türkiye	AlanyaAntalya, Türkiye									

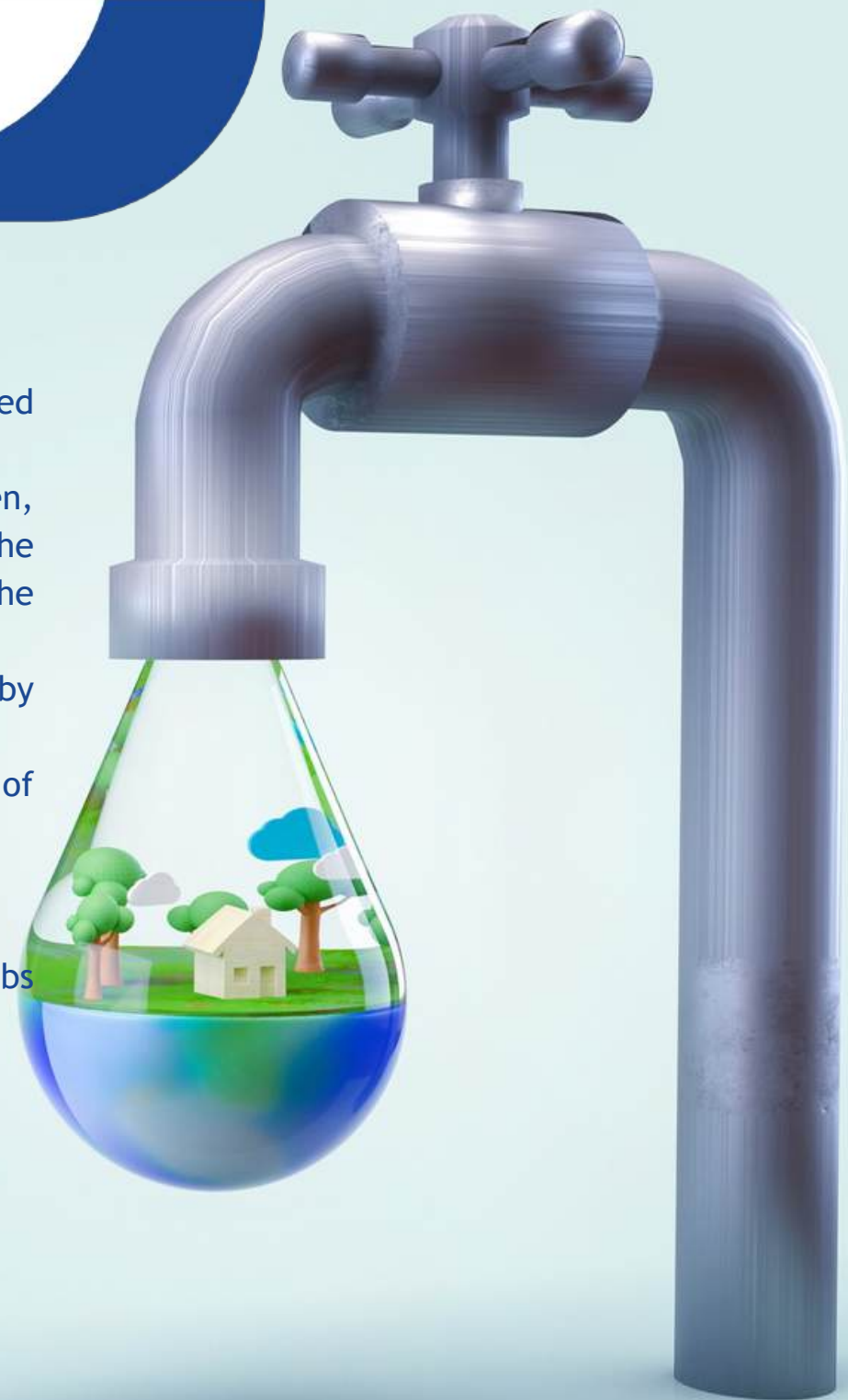
According to the World Wide Fund for Nature (WWF), Antalya is among the cities with a high global water risk. Therefore, while carrying out our operations, we must avoid approaches that disregard nature and unsustainable practices, and fulfill our responsibility to protect water resources.

As Galeri Resort Hotel:

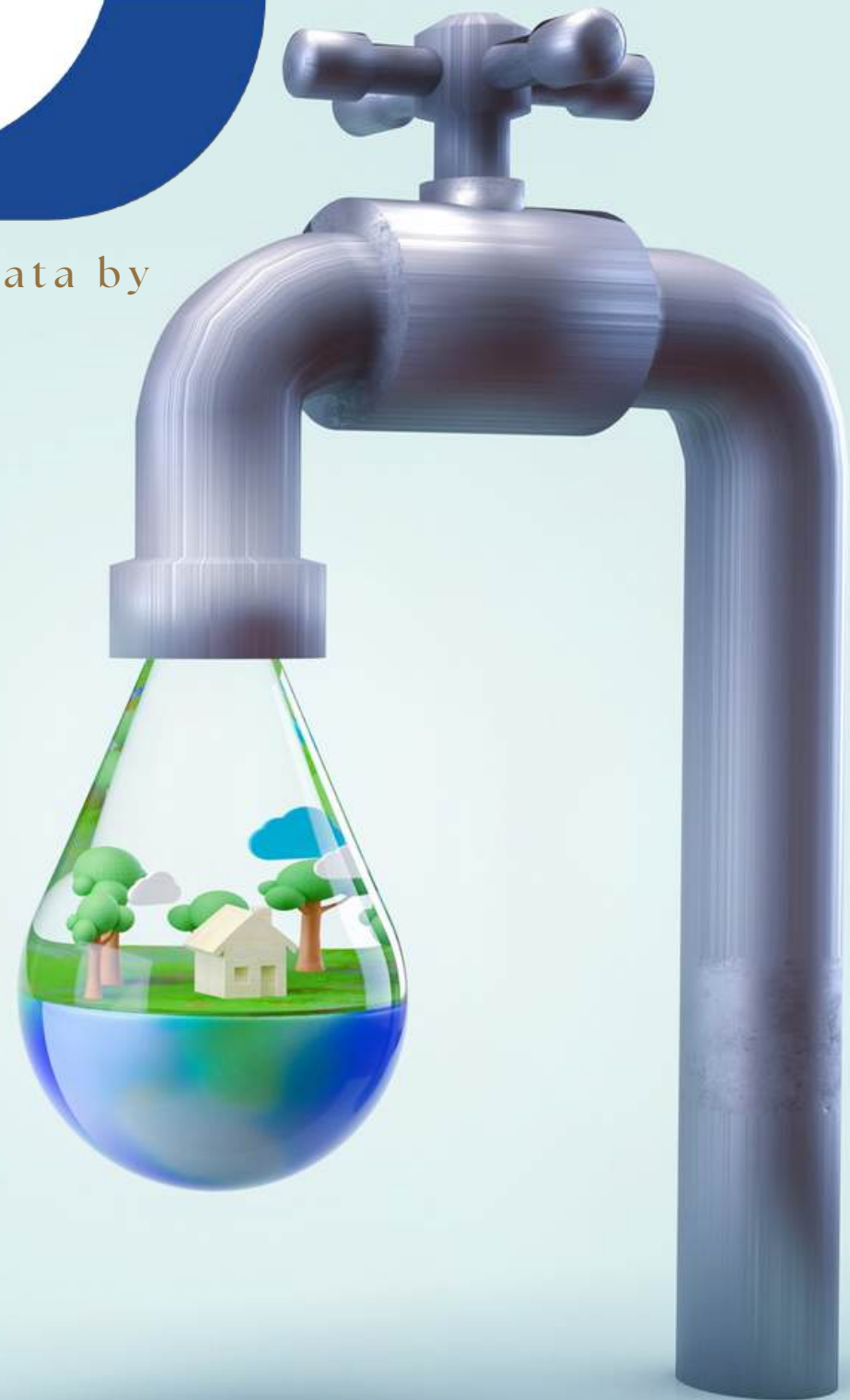
- We have adopted the protection and efficient use of natural resources as a fundamental principle.
- We raise awareness by providing training for our employees and information for our guests.
- Especially in our country, which faces the threat of water scarcity, we conduct all our activities with a strong sense of sustainability and conservation.

- Our Water Conservation Practices

- The hand washing sinks in the kitchen are used as knee-operated system.
- In pools, laundry washing machines, kitchen industrial oven, dishwashing machines, bar glass washing machines, in the disinfection of domestic water, in the osmosis system and in the steam generator, automatic dosing is available.
- 50% of the garden irrigation is done by drip system and 40% by sprinkler system.
- Our reservoirs are double-walled and have a volume limitation of 3 L - 6 L.
- All taps and showers in the building have aerators.
- There are sensor faucets in the lobby WCs.
- In all rooms of the main building and annex building, bathtubs have been removed and renewed as showers.



Our Per Capita Water Consumption Data by Years



THANK YOU

We protect nature and care about the environment.

“He who protects nature, protects his future”

Turkish Proverb

